

Philippines Delegation



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Hotel				

	Date	Time	Event	Location
			Arrival at YYC	YYC Airport
	Sunday, September 17th	16:00	Arrival at Mayors Reception	MacLeod Hall – Telus Convention Centre
	Sunday, September 17th	18:00	Arrival at Opening Ceremonies	Telus Convention Centre
	Monday, September 18th	17:30	Arrival at Ministerial Reception	Fairmont Palliser
	Monday, September 18th	17:45	White Hat Ceremony Minister Group Photo	Fairmont Palliser – Oval Room
	Monday, September 18th	18:00	Ministerial Reception Program Starts	Fairmont Palliser – Crystal Ballroom
	Tuesday, September 19th	17:15	Canada Night Event - Ticketed	Nutrien Western Event Centre
	Tuesday, September 19th	20:00	Arrive at Cirque de Soleil Event	Lot 6 – Stampede Park
	Thursday, September 21st	10:15	Ministerial Session – MS11	Auditorium 2 – BMO Centre
	Thursday, September 21st	14:45	Closing Ceremonies	Big 4 Main Hall A&B
			Departure from YYC	YYC Airport

Legend	
Common Event	
Country Specific Event	

Ministerial Round Table – MS11	
Date	Thursday, September 21st
Time	10:15 – 11:15
Location	Auditorium 2 – BMO Centre
Session Title	Philippines
Session Description	

Protocol Tips: Philippines

As the liaison officer hosting the official delegation from Philippines, you will require a high level of cultural sensitivity. Here are some important considerations to keep in mind:

Research and Preparation: You will find the biography of the leader of your delegation in this Handbook. Please feel free to research the delegation's background, including the individuals' positions and roles. Understanding their specific interests and objectives will help you tailor your interactions effectively.

Formal Greetings and Respect: Address delegation members using their appropriate titles and honorifics, such as "Sir" or "Ma'am" for English-speaking individuals, or "Ginoo" and "Binibini" for Tagalog-speaking individuals. Gender roles can be traditional, so be mindful of interactions. Allow Filipino women to initiate handshakes if preferred. Begin conversations with a warm and respectful greeting to show appreciation for their visit.

Hierarchy and Titles: Filipino society values hierarchy and age. Show respect for senior delegation members by acknowledging their status and age.

Dress Modestly: Dress in a professional, modest manner, considering the conservative nature of Filipino culture.

Communication Style: Use a friendly and open body language to create a welcoming atmosphere. Maintain eye contact during conversations as a sign of engagement and respect.

Business Etiquette: Filipinos are known for their hospitality and indirect communication style. Use a diplomatic and gentle communication style, especially when discussing sensitive matters.

Time Perception: Punctuality is appreciated but meetings might have a more relaxed sense of time due to cultural norms. Be patient and understanding if there are slight delays.

Dining and Hospitality: Given that meals such as the opening ceremonies are part of the program, inquire about any dietary restrictions or preferences within the delegation. While dietary inquiries were made as part of the delegate registration process the information provided may be incomplete. Be prepared to guide delegation to halal options wherever possible. Please note that in most cases these will be the vegetarian option.

Personal Space and Physical Contact: Filipinos are generally comfortable with close physical contact, such as holding hands or linking arms. However, personal space preferences can vary, so observe delegation members' cues.

Privacy Concerns: Be cautious about taking photographs, especially of delegation members without their permission, as privacy is highly regarded.

Cultural Taboos: The Philippines has diverse social, economic, and political issues. Approach sensitive topics with care and respect. Pointing with lips is considered impolite; use your hand or nod to indicate direction.

Language Tips

The official languages of the Philippines are Filipino and English. Here are some common Filipino phrases that a Liaison Officer might find useful when interacting with Filipinos:

Hello - "Kamusta" or "Magandang araw" (Good day)

Welcome - "Maligayang pagdating"

Please - "Pakiusap" or "Paki" (used before a request)

Thank you - "Salamat"

Yes - "Oo"

No - "Hindi"

Goodbye - "Paalam" or "Sige, paalam" (informal)